



31 August 2020

Dear Residents and Relatives,

COVID-19 Update #14

Please find attached the latest COVID-19 Update and Case Alert from NSW Health & NSW Chief Health Officer, for your urgent attention.

You are strongly advised to check on NSW government's website for Latest COVID-19 news and updates as the list on Case Alert expand and change daily.

<https://www.nsw.gov.au/covid-19/latest-news-and-updates>

About ANHF facilities

- **Currently we do not have any suspected or confirmed cases.**
- Due to the latest directive from NSW Health and NSW Chief Health Officer, we have to tighten further our restriction for our visitors for the next two weeks. We will review the situation on 12 September 2020 per further instruction by the state health authority.
- Our Connection Ambassadors will continue to assist all residents to maintain communication with family, friends or others who are not allowed to enter the facility at this time.
- Our registered nurses will continue to provide clinical updates of residents to their primary contacts.
- Our Facility Managers will continue to consider all special requests for visits compassionately, in particular for the end-of-life situations or residents receiving palliative care. Please do not hesitate to contact our Facility Managers if you have any questions.
- All staff and essential visitors are required to **wear a surgical mask** (provided by us) or other Personal Protective Equipment (PPE) while in the facility, in addition to stricter entry screenings.

Thanks again for your attention and understanding.

Yours sincerely

Jenny Chua
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