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18 December 2020

Dear Residents and Relatives,

COVID-19 Update #17

Please be informed that NSW government has updated the Public Health (COVID-19 Aged Care Facilities) Order (No 4) 2020 which came into effect from 15th December 2020.

A copy and its translations are attached for your information.

Important changes include:

- Removal of the requirement to be vaccinated against influenza for people
 - making care and support visits to a resident of the facility, or
 - o making welfare and wellbeing visits to a resident of the facility; or
 - providing goods or services that are necessary for the effective operation of the facility, whether for consideration or for free; or
 - o carrying out emergency management or law enforcement
- Removal of 2 person per visit limitation.

Through the latest Public Health Order, the Minister directs that aged care facility must consider advice of the Chief Health Officer when deciding the number of persons who may be permitted to enter or remain on the premises of the facility to visit a resident of the facility.

Generally, the aged care facility is still required to comply with the Public Health Order on gatherings and movement. Currently all indoor gatherings determine the number of people allowed on premises using the "one person per 2 square metre rule" once there are more than 25 people on the premises.

Regarding ANHF facilities

1. Visitation Arrangement

- o We will ensure our visitation restrictions comply with the latest public health orders and the Industry Code for Visiting Residential Aged Care Homes during COVID-19.
- Due to the environmental limitation at each facility for social distancing visit, all visits will be required to go through an appointment system whereby your request for visit will be risk-assessed by the Facility Manager, and agreement to follow the screenings and infection control protocols will be documented.

2. External Outings

- We will facilitate the occurrence of external medical appointment and small visits by the residents to their family in the community where these can be conducted in a safe manner.
- o Please refer to my letter dated 24/11/2020 for more details.
- Residents and family will be required to comply with screening procedure on return. Quarantine and self-isolation on return to the RACF may occur.

For our updates during COVID-19, please visit our website www.anhf.org.au.

- 3. Each facility will continue to ensure
 - All staff, approved volunteers, contractors, visitors are required to wear a surgical mask (provided by us) or other Personal Protective Equipment (PPE) while in the facility, in additional to complying with the entry temperature check and screenings.
 - Our Connection Ambassadors will continue to assist all residents to maintain communications with family, friends or others.
 - Our registered nurses will continue to provide clinical updates of residents to their primary contacts.

Please do not hesitate to contact our Facility Managers if you have any questions.

For the latest COVID-19 hot spots or area of concern, please see updated list of venues and dates at https://www.nsw.gov.au/covid-19/latest-news-and-updates or https://www.health.nsw.gov.au/news/Pages/2020-nsw-health.aspx).

It is important to regularly check the website, as this list may expand.

We sincerely thank you for your understanding and support in 2020 and wish you and your family a Merry Christmas and Happy New Year!

Yours sincerely

Mullen

Jenny Chua

General Manager, Residential Care