



ANHF

AUSTRALIAN NURSING HOME FOUNDATION

澳華療養院基金

Culturally Appropriate Aged Care Since 1980

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Dear Residents and Relatives,

RE: Updates on health news: Coronavirus information and recommended health care actions

As you are aware, there is an outbreak of novel coronavirus (2019-nCoV) in mainland China.

As of today, there are 15 confirmed cases of 2019-nCoV in Australia. The number of confirmed cases in NSW remains to be 4. Five people have recovered. The others are in a stable condition. All of the cases in Australia have come from Wuhan except one in NSW who had contact in China with a confirmed case in Wuhan.

The Australian Government has issued a range of new directives from 1st February 2020 in responding to the escalated risks of the outbreak posing to Australian society.

You may refer to the latest updates from <https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert>

The ANHF Residential Care team understands the concern from our consumers as well as the wellbeing of our staff.

Please be advised that the following measures will continue be put in place:

- All people in the following circumstances are being asked to cease visiting the facility if
 - they have travelled from Wuhan city and Hubei Province within the past 14 days. These people are being asked to isolate (quarantine) themselves until 14 days after leaving Hubei Province; or
 - they have left, or transited through, mainland China on or after 1 February 2020. These people are being asked to isolate themselves until 14 days after leaving mainland China; or
 - they have been in close contact with a confirmed case of novel coronavirus. These people are being asked to isolate themselves until 14 days after last contact with the confirmed case; or
 - they are unwell with any symptoms of fever, cough, running nose, or generally unwell.
- We have asked our staff who had been away overseas to go through health screen and travel history check by management prior to their returning to work. We have asked some staff to carry out isolation at home based on their risk of exposure to 2019-nCoV due to their travel history as additional precautions.
- Alert signs are put up at the entrance door, reception next to the sign in book, and also at all nurses' stations.
- All visitors and staff are requested to sanitise their hands upon arrival.
- For visitors, volunteers, contractors and staff who are coming to our facilities, they will be subjected to temperature and general health / travel history check. Please pause for our staff to use a NON-CONTACT thermometer to check all visitor's body temperature "forehead" on arrival and have a short chat with you. We apologise for the inconvenience.

- Increased cleaning routines focusing on cleaning and sanitising handrails, door handles and furniture surface.
- We will continue to ensure adequate supply of PPEs such as masks, gloves, gown, eye protections are kept and maintained for staff to perform care and low risk clinical procedures.
- We will continue monitor the risk in all types of activities to avoid large congregation of people to minimize exposure to potential contagion in the public space.

Please note that the above measures are implemented based on current evidence and may be subject to change as more information becomes available.

Needless to say, we strongly encourage any family members or visitors who have reasons to believe that they may have exposed to contacting any suspicious or confirmed cases of novel coronavirus should consult their doctors or contact Coronavirus Health Information Line 1800 020 080 ASAP for advice, and/or self-isolate at home, and not visiting the facility.

The attached documents are for your information. If you have any concern or question, please do not hesitate to contact the Facility Management or myself.

We sincerely thank you for your co-operation and understanding.

Yours sincerely



Jenny Chua

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