



22nd June 2021

Dear Residents and Relatives,

### COVID-19 Update #33

**The latest updates from NSW Health that are relevant to ANHF facilities are:**

- Until further notice the following advice should be followed for [residential aged care facilities](#) located in [Greater Sydney](#) (including Nepean Blue Mountains, but excluding Central Coast):
  - All staff and visitors must wear a surgical mask. Under the [Public Health \(COVID-19 Mandatory Face Coverings\) Order \(No 2\) Amendment Order 2021](#) this is mandatory in Sydney's local government areas of [Bayside](#), [Canada Bay](#), [Inner West](#), [Randwick](#), [City of Sydney](#), [Waverley](#) and [Woollahra](#) when you are indoors.
  - Only two visitors should be allowed per resident each day.
  - Visits should be in the resident's room or designated visiting room.
- There are new [close](#) and [casual](#) contact locations in the Sydney region and Illawarra regions.
- There are new [COVID-19 exposure locations](#) in ACT.
- There are [close or casual contact locations](#) in Queensland.
- The state of Victoria is currently considered an affected area and there are new [places of high concern](#).
- **Staff and visitors must not enter the facility at all if in the last 14 days they have been in**
  - [close, casual or monitor for symptoms locations](#) in NSW; or
  - [COVID-19 exposure locations](#) in ACT;
  - [close or casual contact locations](#) in Queensland; or
  - Victorian [places of high concern](#) or
  - [Greater Melbourne](#); or
  - have [COVID-19 symptoms](#) - fever (37. 5°C or higher) or symptoms of COVID-19; or
  - are a close contact of a person with confirmed COVID-19 and are within their self-isolation period; or
  - live in a household with a person who is currently self-isolating; or
  - are waiting for a COVID-19 test result.
- This information can change rapidly so please check the [web](#) at least daily for updates.

- From 1 June to 30 September 2021, all visitors and staff entering a residential aged care facility should be required to provide evidence that they received a dose of the 2021 influenza vaccine. In special circumstances including where a person has a medical contraindication to the influenza vaccine, has had a COVID-19 vaccine in the last 2 weeks or is booked in to have a COVID-19 vaccine, influenza vaccination is not needed for entry. See [Exceptional circumstances for visiting an RACF](#) for more information.

### **Community activities and outings – medical appointment, family gatherings, Individual and group excursions**

- Residents who are attending outings and excursions should ensure that:
  - avoid crowded indoor areas, such as shopping centres and restaurants; and
  - the event complies with the current Public Health [Gathering Restriction Order 2021](#). Please read [Additional information for visits and outings at a residential aged care facility \(RACF\)](#);
  - no one at the event meets any of the above visitor exclusion criteria.
- Residents and the persons responsible for taking the resident out are reminded that they should ensure COVID Safe behaviours must be observed including practicing physical distancing (1.5m) and hand hygiene in place with high people density. They are responsible to record and disclose when required by the government the locations they have visited.
- Face masks will be provided for residents going out who may consider to wear them in crowded areas.

### **To be vigilant in preventing COVID-19, we will continue to implement the followings:**

- Booking system will be used to manage the number of visitors on site when the visits are taking place in a shared use meeting place/room. Visits in this situation will be restricted to the agreed number of visitors and duration.
- Our facility will continue to obtain name and contact detail of visitors, including the time in and out of the facility (in case of need for contact tracing).
- Temperature check, symptom and travel history screenings will occur at entry.
- Children visitors must be supervised.
- Hand hygiene will be facilitated. Social distancing at all times.

We appreciate your understanding that we may have to proceed swiftly in response to the COVID-19 situation. We will use other means such as telephone call or SMS to contact you, in addition to email at times of urgency.

Please do not hesitate to contact our Facility Managers or their delegates if you have any questions.

Yours sincerely



Jenny Chua  
General Manager, Care Services