



25th June 2021

Dear Residents and Relatives,

COVID-19 Update #34

The latest updates from NSW Health that are relevant to ANHF facilities are:

Until further notice,

- For all other facilities located in Greater Sydney (including the Blue Mountains, Central Coast, Wollongong and Shellharbour):
 - All staff and visitors must wear a surgical mask. For reasons when masks can be removed please see [Additional Advice](#).
 - Only two visitors should be allowed for each resident each day.
 - Visits should be in the resident's room or designated visiting area.
- **Staff and visitors must not enter the facility at all if they**
 - have been to any close, casual or monitor for symptoms locations in NSW in the last 14 days;
 - have lived in or regularly work in Randwick LGA, Woollahra LGA, City of Sydney LGA and Waverley LGA in the last 14 days unless providing essential caring functions (In exceptional circumstances, it may be possible for exempt visitors to be allowed entry into the facility on compassionate grounds e.g. imminent death of a loved one, or for essential care purposes.)
 - have been to any of the current locations of interest in New Zealand;
 - have been to any close or casual contact locations in Queensland in the last 14 days;
 - have been in Greater Melbourne or Victorian places of high concern in the last 14 days;
 - have COVID-19 symptoms - fever (37. 5°C or higher) or symptoms of COVID-19
 - are a close contact of a person with confirmed COVID-19 and are within their self-isolation period;
 - live in a household with a person who is currently self-isolating;
 - are waiting for a COVID-19 test result.
- From 1 June to 30 September 2021, all visitors and staff entering a residential aged care facility are required to provide evidence that they received a dose of the 2021 influenza vaccine, unless they are in exceptional circumstances. See [Exceptional circumstances for visiting an RACF](#) for more information.

Community activities and outings

- Residents should not leave to attend gatherings or functions in Randwick LGA, Woollahra LGA, City of Sydney LGA and Waverley LGA.
- Residents who are attending outings and excursions should ensure that:
 - avoid crowded indoor areas, such as shopping centres and restaurants; and

For our updates during COVID-19, please visit our website www.anhf.org.au.

- the event complies with the current Public Health [Gathering Restriction Order 2021](#). Please read [Additional information for visits and outings at a residential aged care facility \(RACF\)](#);
- no one at the event meets any of the above visitor exclusion criteria.
- Residents and the persons responsible for taking the resident out are reminded that they should ensure COVID Safe behaviours must be observed including practicing physical distancing (1.5m) and hand hygiene in place with high people density. They are responsible to record and disclose when required by the government the locations they have visited.
- Face masks will be provided for residents going out who may consider to wear them in crowded areas.

To be vigilant in preventing COVID-19, we will continue to implement the followings:

- Booking system will be used to manage the number of visitors on site when the visits are taking place in a shared use meeting place/room. Visits in this situation will be restricted to the agreed number of visitors and duration.
- Our facility will continue to obtain name and contact detail of visitors, including the time in and out of the facility.
- Temperature check, symptom and travel history screenings will occur at entry.
- Children visitors must be supervised.
- Hand hygiene will be facilitated. Social distancing at all times.

We appreciate your understanding that we may have to proceed swiftly in response to the COVID-19 situation. We will use other means such as telephone call or SMS to contact you, in addition to email at times of urgency.

Please do not hesitate to contact our Facility Managers or their delegates if you have any questions.

Yours sincerely



Jenny Chua
General Manager, Care Services