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26th June 2021

Dear Residents and Relatives,

COVID-19 Update #35

The <u>latest updates</u> from NSW government:

 The New South Wales premier, Gladys Berejiklian, has announced a two-week lockdown (<u>Stay-at-home Order</u>) from 6pm on Saturday 26th June 2021 for all of greater <u>Sydney</u>, the Blue Mountains, the Central Coast and Wollongong to go into lockdown until midnight on Friday 9 July 2021.

What does this announcement mean to ANHF residential aged care facilities?

- While the Stay-at-home order is in place, entry to residential aged care facilities must be for essential care purposes only.
- All people must not enter the facility at all if they
 - have been to any <u>close</u>, <u>casual or monitor for symptoms locations</u> in NSW in the last 14 days;
 - have lived in or regularly work in <u>Randwick</u> LGA, <u>Woollahra</u> LGA, <u>City of</u> <u>Sydney</u> LGA and <u>Waverley</u> LGA in the last 14 days;
 - o have been to any of the current locations of interest in New Zealand;
 - have been to any <u>close or casual contact locations</u> in Queensland in the last 14 days;
 - have been in <u>Greater Melbourne</u> or Victorian <u>places of high concern</u> in the last 14 days;
 - o have COVID-19 symptoms fever (37. 5°C or higher) or symptoms of COVID-19
 - are a close contact of a person with confirmed COVID-19 and are within their selfisolation period;
 - o live in a household with a person who is currently self-isolating;
 - o are waiting for a COVID-19 test result.
- From 1 June to 30 September 2021, all visitors and staff entering a residential aged care facility are required to provide evidence that they received a dose of the 2021 influenza vaccine, unless they are in exceptional circumstances. See <u>Exceptional circumstances for visiting an RACF</u> for more information.
- In <u>exceptional circumstances</u>, it may be possible for Facility Manager to exempt visitors
 to enter into the facility on discretionary compassionate grounds e.g. imminent death of
 a loved one, or for essential care purposes. In these cases, the visitors would have
 been given the exemption and in agreement with the Facility Manager about the
 conditions of the visit. Please contact Facility Manager immediately or any time if this

arrangement has not already been made or if you have any questions or have special requests.

 All visits to residential aged care facilities must follow the <u>Additional public health</u> advice for residential aged care facilities (RACF). Wearing of masks is compulsory in residential aged care facility.

Leaving the facility

- Residents are requested to delay community outings and excursions while NSW's Staying-at-home order in place.
- Residents who must leave the facility (e.g. medical appointment in the community) should ensure that:
 - there is no other alternative for the appointment to be postponed or attended remotely, e.g. via telehealth; and
 - the event complies with the current Public Health Gathering Restriction Order 2021. Please also read <u>Additional information for visits and outings at a</u> residential aged care facility (RACF);
 - o no one at the event meets any of the above visitor exclusion criteria.
- Residents and the persons responsible for taking the resident out are reminded that
 they should ensure COVID Safe behaviours must be observed including practicing
 physical distancing (1.5m) and hand hygiene in place with high people density.
 They are responsible to record and disclose when required by the government the
 locations they have visited.
- Face masks will be provided for residents going out who may consider to wear them in crowded areas.
- Residents may be required to be isolated and receive COVID-19 test on returning to the facility.

To be vigilant in preventing COVID-19, we will continue to implement the followings:

- Booking system will be used to manage the number of the exempted visitors on site
 when the visits are taking place in a shared use meeting place/room. Visits in this
 situation will be restricted to the agreed number of visitors and duration.
- Our facility will continue to obtain name and contact detail of visitors, including the time in and out of the facility.
- Temperature check, symptom and travel history screenings will occur at entry.
- Hand hygiene will be facilitated. Social distancing at all times.

We appreciate your understanding that we may have to proceed swiftly in response to the COVID-19 situation. We will use other means such as telephone call or SMS to contact you, in additional to email at times of urgency.

Please do not hesitate to contact our Facility Managers or their delegates if you have any questions.

Yours sincerely

Jenny Chua

General Manager, Care Services