# ANHF Home Care Package Price Guide

#### Direct Care Service

We employ a team of 100+ care workers to deliver care services directly to your home. Our workers are trained and properly equipped to provide care during home visits. Visits are charged by the hour; please refer to our fee schedule for hourly rates.

#### Care Management Fee

Care management, also called case management, is a key component of every home care package that ensures your care services are meeting your needs while staying within budget.

Care management may include:

- Regularly assessing your needs, goals and preferences.
- Reviewing your home care agreement and care plan with you.
- Ensuring your care and services align with other supports, such as consulting with allied health professionals to review your care needs.
- Engaging dementia care support networks and services to provide advice to you and your carers.
- Assisting in applying for higher level care and other additional subsidies when your care needs increase.
- Coordinating of pre and post hospitalisation care.
- Partnering with you and your family or carers about your care.
- Ensuring your care and services are culturally safe.
- Identifying and addressing risks to your safety, health and wellbeing.
- Referring you to other care services when the available care services cannot meet your care needs.

#### Package Management Fee

This fee covers the costs of managing your home care package. This includes the smooth coordinating and scheduling services and workers, preparing invoices and monthly statements, establishing and proper managing your home care budget, and complying with regulatory and assurance activities etc.

#### Clinical Care by Registered Nurse

Registered Nurses provide clinical nursing care including wound care, changing catheters, and additional clinical assessments following major changes to your health conditions. These services will be billed according to your usage.

All your services may be provided in different ways including face-to-face or via phone or email.

#### Purchasing

The cost of a purchase item or the 3rd party service is as per quotation agreed by consumers. The invoices would be attention to ANHF. No reimbursement to consumers is in place unless it is with prior approval.

#### Cancellation Fee

A minimum 24 hours' notice is required for cancellation of services, otherwise the full service fee will be charged.



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Established in 1980, ANHF is a not-for-profit accredited aged care provider. We are committed to providing high quality aged care services in CALD communities. Our dedicated Home Care staff will assist you in choosing the services that best support your independence and wellbeing in your own home. Once you are a part of our family, you may access ANHF's other aged care services that will help give you peace of mind in navigating your aged care journey.

# ANHF Home Care Package Fee Schedule

#### Direct Care Services by ANHF care worker

Including: Personal care, Cleaning, Shopping, Household tasks & Transport

	Weekdays 0700-1800	Weekdays 1800-0700	Sat 0700-1800	Sun 0700-1800	Public* Holiday 0700 –1800
Hourly Rate	\$64	\$79	\$95	\$116	\$136

<sup>\*</sup>Public Holiday rate applies to ANHF Picnic Day.

#### Clinical Care by ANHF RN

Including: Extra clinical assessment & nursing practice

	Weekdays 0700-1800	Weekdays 1800-0700	Sat 0700-1800	Sun 0700-1800	Public* Holiday 0700 –1800
Hourly Rate	\$108	\$130	\$150	\$192	\$215

If home visit is attended, mileage fee will be applied for travel over 5km.

### Package Management Fee

Home Care Package Level	Daily	Fortnightly
Level 1	\$3.60	\$50.40
Level 2	\$5.40	\$75.60
Level 3	\$13.80	\$193.20
Level 4	\$20.90	\$292.60

# Speak Your Language Call Monitoring Service

In the event of an emergency, by pressing one button, you can contact the 24/7 ANHF Support Hotline to seek assistance in your language (Mandarin/ Cantonese). Talk to your Care Advisor for a suitable plan.



## Care Management Fee

Home Care Package Level	Daily	Fortnightly
Level 1	\$4.85	\$67.90
Level 2	\$7.20	\$100.80
Level 3	\$18.50	\$259.00
Level 4	\$28.00	\$392.00

### Seniors Wellness Centre / Hub

ANHF Seniors Wellness Centre	Exclusive for ANHF consumers Non ANHF consumers	<b>\$50</b> \$95
Online Happy	Online Session	Free
Hub	0000.0.1	

#### Additional Fees

Mileage	\$1.16per km where requested as part of service		
Cancel- lation Fee	Consumers will be charged the full cost of a service if a booking is cancelled less than 24 hours prior to the scheduled service.		