澳華養老
ANHF 澳華療養院基金
AUSTRALIAN NURSING HOME FOUNDATION

ANHF Smart Care
gives you and your family peace of mind!
一線牽平安鐘 居家安老必備
讓您和家人安心更放心!

Apply for our Speak Your Language Call Monitoring Service!
立即申請24小時一線牽平安鐘!

📞 **(02) 9784 0859**
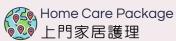
About ANHF
澳華養老簡介

Established in 1980, ANHF is a not-for-profit accredited aged care provider committed to delivering high quality services in communities of non-English background. Our dedicated Home Care staff will assist you in selecting and accessing services that best support your independence and wellbeing in your own home. Choosing our home care services wll open the door to other ANHF aged care services, providing peace of mind as you navigate your aged care journey.

澳華療養院基金成立於1980年，是一間政府認可的非牟利高齡護理機構，致力為非英語背景社區提供優質高齡護理服務。我們富工作熱忱的家居護理職員會協助您選擇及安排最合適的服務，讓您在家中過獨立生活、維持身心健康。選擇我們的家居護理服務，便可以使用澳華養老其他高齡護理服務，在往後的高齡護理旅程中，令您放心又安心。

3 Seniors Housing Premises
間高齡宿舍

13 Wellness Centres
間活動中心

4 Nursing Homes
間療養院

Home Care Package
上門家居護理

24 HOURS 24/7 Speak Your Language Call Monitoring Service
全澳獨有華語平安鐘

www.anhf.org.au

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as at 1 Mar 2024

Speak Your Language Call Monitoring Service
專為華裔長者而設
以您的語言為您服務

「24小時一綫牽平安鐘」服務由聯邦家居支援服務撥款資助，為華語長者提供獨有的服務。長者只需按一個鍵，便可以7天24小時聯絡銀髮通支援熱線，以自己的語言尋求緊急協助。

SYLCM is funded by Commonwealth Home Support Program to provide unique service for elderly customers from Chinese speaking background. By pressing one button, you can contact the 24/7 SYLCM Support Hotline to seek emergency assistance in their language.

One Button Support
一鍵呼叫 聯絡求助

遇到緊急事故，只要啟動緊急求助鍵，除了平安鐘支援熱線之外，多至四個預設手機號碼都可以在同一時間收到求助信息。我們中心的職員可以說廣東話、普通話和英語。

In the event of emergency, when the SOS button is activated, apart from the SYLCM Support Hotline, up to 4 pre-set mobile phones will receive alert via SMS at the same time. Our operators can speak Cantonese, Mandarin and English.

7 Advantages, Easy to use
7大優點 簡單易用

1 一鍵連接 One button call

2 跌倒偵測 Fall Detection

3 雙向通話 Two-way calling

4 定位追蹤 GPS tracking

5 安全地域設定 Geo fencing

6 無線充電 Wireless charging

7 防濺水 Water resistant

Speak Your Language Call Monitoring Service Price List
24小時一線牽：收費概覽

「聯邦家居支援服務」客戶:
For CHSP consumers:

平安吊墜 Device Cost	每月服務費 Monthly subscription
$0 (需繳交$ 50 可退還押金) ($50 refundable deposit required)	**$24** (已包括每月$12 智能卡費用) (including $12 SIM card fee)

澳華療養院基金 「家居護理服務」客戶:
For ANHF Home Care consumers:

客戶類別 Customer Grouping	平安吊墜 Device Cost	每月服務費 Monthly subscription
家居護理配套服務 1 或 2 級 Home Care Package– Level 1 or 2	**$340** (不設退款) (non-refundable)	每天 **$1**及智能卡每月收費**$12** $1 Per day plus $12/month SIM card fee
家居護理配套服務 3 或 4 級 Home Care Package– Level 3 or 4		每天 **$1.5**及智能卡每月收費**$12** $1.5 Per day plus $12/month SIM card fee
特惠服務 (Premium Services) 家居護理配套服務1 至 4 級 Home Care Package– Level 1-4		每天 **$2**及智能卡每月收費**$12** $2 Per day plus $12/month SIM card fee

非澳華療養院基金 「家居護理服務」或 自費服務客戶:
For non-ANHF Home Care Chinese-speaking consumers and private consumers:

平安吊墜 Device Cost	每月服務費 Monthly subscription
$399 (不設退款) (non-refundable)	每天 **$1.5**及智能卡每月收費**$12** $1.5 per day, plus $12/month SIM card fee

免責聲明： 24 小時一線牽: 銀髮通服務不是一項緊急服務，如果因網路受阻、電量不足或其他原因，而未能聯繫到支援中心，應自行打 000緊急服務求助。

Disclaimer: SYLCMS does not provide emergency services. If the Smartcare mobile pendant cannot contact ANHF Support Hotline due to internet disruption, insufficient battery or other causes, please call 000 emergency service for help.