



澳華養老
ANH 澳華療養院基金
AUSTRALIAN NURSING HOME FOUNDATION

HOME CARE SERVICES 家居護理服務

NEWSLETTER 會訊

Editors 編輯: Maggie Pan 潘穎、Madeline Yan 甄敏恆、Suet Yee Cheung 張雪儀

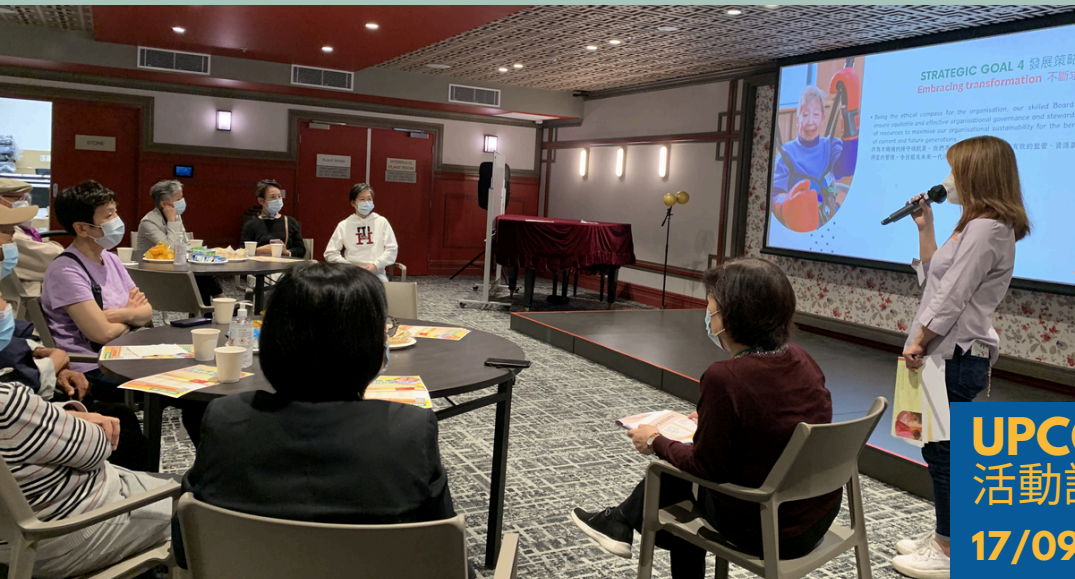
9月 September 2024

413-425 Beamish Street, Campsie

(02) 9784 0840

homecareadmin@anhf.org.au

www.anhf.org.au



Get the most updated upcoming events on your phone: Subscribe to our Whatsapp or Wechat Channels 關注我們的社交媒體，得到最新活動詳情



Whatsapp



WeChat

The Home Care Consumer Forum 家居護理客戶座談會

The Home Care Consumer Forum on August 30, 2024, at our Huang Ying Jung Nursing Home in Gordon was a lively and insightful event, bringing together clients across three sessions in Mandarin, Cantonese, and English (which happily turned into Cantonese). We had great conversations about the exciting future of aged care, introducing ANHF's Strategic Plan for 2024-2029 and updates on strengthened quality standards. Participants were updated on the programs and activities we've delivered this year and what's in store for 2024-2025. Clients were also invited to participate in a customer journey mapping program to help shape future services.

The feedback from attendees was invaluable. Some clients expressed the need for more residential respite options and a wider selection of allied health providers. We're taking these suggestions to heart and working on solutions. The day wrapped up with a tour of the nursing home, and overall, it was a fantastic opportunity to connect, share ideas, and strengthen our community. We're looking forward to continuing the conversation!

2024年8月30日，在我們北岸歌頓黃應榮療養院舉行了家居護理消費者座談會，這是一場生動而富有洞察力的活動，我們用普通話，粵語和英語（最後也用了粵語）三種語言將服務使用者聚集在了一起。我們就老年護理令人期待的未來進行了介紹和講解。介紹了澳華養老2024-2029年的戰略計劃以及強化品質標準的最新情況。我們也匯報了過去一年中推出的一些活動和將來的活動預告。用戶們也被邀請參加客戶旅程的互動計劃，以幫助我們塑造優化我們未來的服務。參與者的反饋對我們來說很寶貴，一些客戶表示需要更多的暫住選擇和輔助醫療服務的選擇，我們正在認真考慮這些建議並努力於解決方案。這一天以參觀療養院結束，總的來說，這是一個關係，分享想法和加強我們社區的絕佳機會。我們期待這種關係持續。

UPCOMING ACTIVITIES 活動詳情

**17/09 - 中秋敬老午宴 Cabramatta
Moon Festival Seniors Luncheon**

時間 Time: 11:30 AM - 2:30 PM

地點 Venue: 天天漁村

Golden Palace Seafood Restaurant

**18/09 - 中秋敬老午宴 Kogarah
Moon Festival Seniors Luncheon**

時間 Time: 11:30 AM - 2:30 PM

地點 Venue: 龍景軒

Crown Dragon Restaurant

**25/09 - 黃應榮療養院科技游戲
Gerotech at Gordon HYJNH**

時間 Time: 10:30 AM - 1:30 PM

地點 Venue: 黃應榮療養院

Huang Ying Jung Nursing Home

**29/10 - 郊游 藍花楹 & 飲茶
Home Care Customer Forum**

時間 Time: 10:30 AM - 3 PM

地點 Venue: 錢梁秀容頤康苑 集合

Lucy Chieng Gardens Campsie

定期活動 樂思社

Regular Mindful Club

請參閱附隨傳單

Please see the flyers for further details

New Consumer Referral Campaign 迎新優惠 及現有客戶推薦計劃

New customers can enjoy a welcome offer when they join ANHF's home care service! If you are already a customer of ANHF's home care or home support services, you can also receive referral rewards by introducing friends to join our home care services! Promotion till 31/10/2024.

新客戶參加澳華養老家居配套即可享有迎新優惠！而您只要是澳華養老聯邦家居支援或家居配套服務的客戶，一旦介紹好友加入澳華養老家居配套服務，亦可另享轉介獎賞優惠！優惠期至 2024年10月31日。

春風微微 藍花楹

打卡網紅拍照點

Enjoy Spring with Jacaranda

午餐: 飲茶

Followed by a Yum Cha lunch



29/10/2024 (Tue星期二)
10:30 - 14:30



錢梁秀容頤康苑 集合
Meet at Lucy Chieng Gardens
413 Beamish Street Campsie 2194



活動收費: 2 小時
Activity Charge: 2 hours

報名請電 Call to register
(02) 9784 0840

截止日期 Register By
21/10/2024



澳華養老

ANHF 澳華療養院基金
AUSTRALIAN NURSING HOME FOUNDATION

****參加人士需要有良好的行動能力，可以獨立上下巴士**

****Clients should have good mobility, able to get on and off bus independently.**

交通接送另計、提供簡單膳食 Transportation excluded; light lunch is provided

社交支援活動 僅限家居護理客戶 Social Support Group Activity for Home Care Consumers only

取消需要提前一週通知 Cancellation requires one week's advance notice

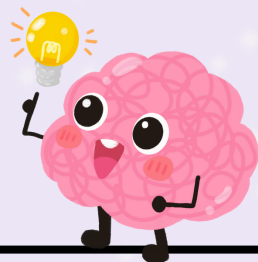
額滿即止 報名從速 Limited spots available; register early

樂思社

Mindful Club

為了迎接腦退化症的挑戰，我們家居護理將會推出 MINDFUL CLUB (樂思社)。這是一個專門針對腦退化症的支持小組。該小組將每兩周在金匙區 CAMPSIE 和伊士活 EASTWOOD 兩個地點舉行，我們將提供支持記憶和認知健康的活動。

Embracing the challenge of dementia, our Home Care Services is introducing the Mindful Club, a dementia-specific support group. The group will meet fortnightly at 2 locations, Campsie and Eastwood, offering activities that support memory and cognitive health.



2024 活動日期 PROGRAM DATE

	CAMPSIE 星期二 (TUESDAY) 10:30 AM - 2:30 PM 2/F, 413-425 Beamish St., Campsie 2194	EASTWOOD 星期五 (FRIDAY) 10:30 AM - 2:30 PM 14-16 Lakeside Rd., Eastwood 2122
六月 JUNE	18/6	
七月 JULY	2/7, 16/7, 30/7	12/7, 26/7
八月 AUGUST	13/8, 27/8	9/8, 23/8
九月 SEPTEMBER	10/9, 24/9	6/9, 20/9
十月 SEPTEMBER	8/10, 22/10	4/10, 18/10
十一月 NOVEMBER	5/11, 19/11	1/11, 15/11, 29/11
十二月 DECEMBER	3/12, 17/12	13/12



活動收費：2 小時
Activity Charge: 2 hours



查詢 Enquiry: 0488 152 223 陳姑娘 Eliza Chan
請向你的家居護理顧問報名
Please contact your home care advisor for registration.



澳華養老
ANHF 澳華療養院基金
AUSTRALIAN NURSING HOME FOUNDATION

交通接送另計、提供膳食 Transportation excluded; lunch is provided
社交支援活動 僅限家居護理客戶 Social Support Group Activity for Home Care Consumers only
取消需要提前一週通知 Cancellation requires one week's advance notice