

4 June 2025

TO WHOM IT MAY CONCERN

We would like to share an update from the Hon Sam Rae MP, the new Minister for Aged Care and Seniors.

The Minister has announced that, following consultation across the sector, the Australian Government will defer the start of the new Aged Care Act from 1 July 2025 to 1 November 2025.

This extra time will help ensure that everyone—consumers, families, providers and workers—can better understand the changes and prepare for their introduction.

The new Act will place the rights of older people at the centre of aged care and guide how services are delivered to ensure safe, high-quality and respectful care.

We will continue to keep all our consumers and families informed as we receive further details from the Government. In the meantime, there will be **no changes** to the way we conduct intake or deliver our services.

For your reference, we have attached the Minister's Open Letter. If you have any questions, please feel free to speak to your Manager or Advisor.

ANHF Senior Management



The Hon Sam Rae MP

Minister for Aged Care and Seniors

AN OPEN LETTER FROM THE MINISTER FOR AGED CARE AND SENIORS

I am honoured to be your new federal Minister for Aged Care and Seniors.

I have spent my first three weeks as your Minister listening to older people, your families and carers, aged care providers, workers and others in the sector who have generously shared their views and feedback with me. I am privileged to be taking on an immensely important job.

The Australian Government is working to deliver once-in-a-generation reforms to build a high-quality, respectful and sustainable aged care system.

In order to deliver on the intent of these reforms and following careful consideration, the government has decided to briefly defer the start of the new Aged Care Act from 1 July 2025 to 1 November 2025.

The new Act is changing aged care laws to put the rights of older people first. It includes a Statement of Rights and a Statement of Principles to guide how providers and workers must behave and make decisions.

This extra time will allow participants to better understand the changes, so you can prepare and make informed decisions. Importantly, you will continue to receive the safe, quality care you deserve.

I am committed to building on the work we have done so far to improve aged care in Australia. The Royal Commission into Aged Care Quality and Safety's number one recommendation was to deliver a new Act that puts you at the centre of your aged care, and this is what we are doing.

We are further committed to delivering the new Act and its benefits to you as soon as possible. However, a pause is needed to allow for a smoother implementation of the new Act and with the Support at Home program.

You deserve these improvements; it is as important to me to get them right as it is to you. Thank you for your patience and continuing to work with us on these changes.

Yours sincerely

Sam Rae

4 June 2025