



# ANHF Smart Care

gives you and your family peace of mind!

## 一線牽平安鐘 居家安老必備

## 讓您和家人安心更放心!

Apply for our Speak Your Language Call Monitoring Service!  
立即申請24小時一線牽平安鐘!

 **(02) 9784 0859**

## About ANHF

### 澳華養老簡介


Established in 1980, ANHF is a not-for-profit accredited aged care provider committed to delivering high quality services in communities of non-English background. Our dedicated Home Care staff will assist you in selecting and accessing services that best support your independence and wellbeing in your own home. Choosing our home care services will open the door to other ANHF aged care services, providing peace of mind as you navigate your aged care journey.


澳華養老成立於1980年，是一間政府認可的非牟利高齡護理機構，致力為非英語背景社區提供優質高齡護理服務。我們富有工作熱忱的家居護理職員會協助您選擇及安排最合適的服務，讓您在家庭中過獨立生活、維持身心健康。選擇我們的家居護理服務，便可以使用澳華養老其他高齡護理服務，在往後的高齡護理旅程中，令您放心又安心。

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**3** Seniors Housing Premises  
3間高齡宿舍
- 

**13** Wellness Centres  
13間活動中心
- 

**5** Nursing Homes  
5間療養院
- 

Home Care Package  
上門家居護理
- 

24/7 Speak Your Language Call Monitoring Service  
全澳獨有華語平安鐘





## Speak Your Language Call Monitoring Service 專為華語長者而設 以您的語言為您服務

「24小時一線牽平安鐘」是為華語長者提供獨有的服務。長者只需按一個鍵，便可以7天24小時聯絡平安鐘支援熱線，以廣東話、普通話和英文尋求緊急協助。

SYLCM is a unique service for Chinese-speaking seniors. You can access this service through the Commonwealth Home Support Program, Home Care Package, or self-funding. By pressing one button, you can contact the 24/7 SYLCM Support Hotline to seek emergency assistance in their language.

## One Button Support 一鍵呼叫 聯絡求助

遇到緊急事故，只要啟動緊急求助鍵，除了接通平安鐘支援熱線之外，你更可以預設一位親戚好友手機號碼同一時間收到求助信息。

In an emergency, when you activate the SOS button, an alert will be sent to the SYLCM Support Hotline. You can also pre-set a relative or friend's mobile number to receive an alert via SMS simultaneously.

## Eight Features to Give You Peace of Mind 八大特色 完美為你生活提供保障



**迅速支援**  
Instant Response



**新州本地支援**  
NSW Local Monitoring



**24/7華語專人支援**  
24/7 Chinese-speaking support



**跌倒檢測**  
Fall Detection



**雙向通話 音量隨你調較**  
Two-way Adjustable Audio



**隨身佩戴 防水等級IP67**  
Water-Resistant with IP67 Rating



**定位追蹤 短訊提示**  
Built-in GPS with SMS Tracking  
(No App required)



**靈活計劃 無須鎖定合同**  
No Lock-in Contract, Flexible Plan

## Speak Your Language Call Monitoring Service Price List

# 24小時一線牽：收費概覽

「聯邦家居支援服務」客戶：

For CHSP consumers:

平安吊墜 Device Cost	每月服務費 Monthly subscription
<b>\$0</b> (需繳交\$50可退還押金) (\$50 refundable deposit required)	<b>\$26</b> (已包括每月\$14智能卡費用) (including \$14 SIM card fee)

澳華養老「家居護理服務」客戶：

For ANHF Home Care consumers:

客戶類別 Customer Grouping	平安吊墜 Device Cost	每月服務費 Monthly subscription
家居配套服務1至2級/ 居家支援服務1至3級 HCP Level 1 to 2/SAH Level 1 to 3	<b>\$370</b> (不設退款) (non-refundable) *提供12個月保修 *12-month warranty	每天 \$1.2及智能卡每月收費\$14 \$1.2 Per day plus \$14/month SIM card fee
家居配套服務3至4級/ 居家支援服務4至7級 HCP Level 3 to 4/SAH Level 4 to 7		每天 \$1.8及智能卡每月收費\$14 \$1.8 Per day plus \$14/month SIM card fee
居家支援服務 8 級 Support At Home Level 8		每天 \$2及智能卡每月收費\$14 \$2 Per day plus \$14/month SIM card fee
<b>至尊服務 (Premium Services)</b>		每天 \$3及智能卡每月收費\$14 \$3 Per day plus \$14/month SIM card fee

非澳華養老「家居護理服務」或自費服務客戶：

For non-ANHF Home Care Chinese-speaking consumers or private consumers:

平安吊墜 Device Cost	每月服務費 Monthly subscription
<b>\$450</b> (不設退款) (non-refundable) *12個月保修 12-month warranty	每天 \$2 及智能卡每月收費\$14 \$2 per day, plus \$14/month SIM card fee

免責聲明：24小時一線牽：銀髮通服務不是一項緊急服務，如果因網路受阻、電量不足或其他原因，而未能聯繫到支援中心，應自行打000緊急服務求助。

Disclaimer: SYLCMS does not provide emergency services. If the Smartcare mobile pendant cannot contact ANHF Support Hotline due to internet disruption, insufficient battery or other causes, please call 000 emergency service for help.