



ANHF

AUSTRALIAN NURSING HOME FOUNDATION

澳華療養院基金

Culturally Appropriate Aged Care Since 1980

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23 July 2020

Dear Residents and Relatives,

### COVID-19 Update #12

I am writing to let you know that we need to step up our precautionary measures against the current COVID-19 outbreak risks in the community.

**Currently we do not have any suspected or confirmed cases.**

However, due to the reporting of confirmed cases in other nursing homes in Ashfield and inner west, we feel that it is time to take further action to control the higher risk.

Please be informed that **from Thursday 23 July 2020**, our nursing homes

- **Will cease all non-essential visits; or**
- **Will cancel all pre-booked social distancing in-house &/ courtyard visits;**

**until further notice or at the direction of NSW Health.**

Furthermore, we will require all staff and essential visitors to **wear a surgical mask** (provided by us) while in the facility, in addition to the usual entry screenings.

Our Connection Ambassadors will continue to assist all residents to maintain communication with family, friends or others who are not allowed to enter the facility at this time. Our registered nurses will also continue to be responsible for the communication of clinical care matters of your loved ones and will call you weekly or as needed.

Once again, our Facility Managers will consider all cases compassionately. This includes giving special consideration to end-of-life situations, palliative care and residents with dementia and special care needs. Please do not hesitate to contact our Facility Managers if you have any question regarding this letter.

Thank you for continuous understanding and cooperation.

Yours sincerely

Jenny Chua  
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